

# Water

The Water Department is responsible to produce, store and distribute water for the Businesses, Residential, Irrigation and Fire Suppression needs. The system continues to invest in personnel and equipment in order to protect the health and safety of the citizens and in doing so maintains a State of Texas rating of “Superior” with the water system.

There is someone on call 24/7, 365 days a year to respond to emergencies by calling 903-564-3311.

[Water Conservation](#) helpful information

## **Cross Connection and Backflow Program**

Click here to get the Guide to Backflow Prevention : <https://>

[www.tceq.texas.gov/downloads/publications/gi/backflow-prevention-gi-411.pdf](http://www.tceq.texas.gov/downloads/publications/gi/backflow-prevention-gi-411.pdf)

The biggest potential threat to safe water is an unprotected hose connection to an outside water faucet. The installation of a Hose Bib Vacuum Breaker (HBVB) helps to eliminate this cross connection and is required by TCEQ & City Ordinance 51.075. [§ 51.075 CROSS CONNECTION CONTROL PROGRAM. \(amlegal.com\)](#)

Yard irrigation also is a potential area of Backflow and Contamination. A program of locating improper connections and the inspection of a backflow assembly helps protect our health.

All commercial assembly locations are required to be tested by the State Licensed Backflow Assembly Tester (BPAT) annually and a report sent to the City which is required by law. All



residents use of Irrigator Backflow Assemblies is required to be tested on a biannual schedule based on address. Odd numbered addresses report in odd-ending years, while even numbered addresses report in even-ending years.

A property owner is responsible for installation and testing of all assemblies on a property as part of a customer service agreement made by utility connection.

## Supporting Documents

2022 Consumer Confidence Report for Public Water System 173.54 KB

wb\_water\_customer\_notice.pdf 83.16 KB

## Related Links

- [Water Conservation](#)
- [A Consumer's Guide to Backflow Prevention in Texas](#)