

Brush and Tree Trimmings

- Curb pickup once per week, variable days.
- Work done by homeowner/occupant must be stacked with cut ends facing the street without any other trash or garbage in the stack.
- City workers will spend no more than 15 minutes at any given address.
- **Cuttings by Contractors WILL NOT be picked up.**
- **Any and all contractors must remove their cuttings.**
- Please call (903) 564-3311 for bagged leaves pickup. Leaves are picked up on Fridays.

Parks and Recreation Center

- Located at 400 Wilson St and their phone number is (903) 564-5964.
- All sports programs: baseball, softball, basketball, volleyball, soccer as well as programs for the Senior Citizens in our community.
- Summer programs and camps: crafts, games, cooking, etc.
- Facility available for rent
- Swimming pool including lessons

Whitesboro Public Library

- Located at 308 W Main St and their phone number is (903) 564-5432
- High speed internet and WI-FI available
- Various adult and children programs: all programming is free
- Six week summer programs for children: crafts, games, movies and more
- Hours of Operation
 - Monday / Wednesday / Friday9am—5:30pm
 - Tuesday / Thursday.....9am—8pm
 - Saturday.....9am—2pm
 - Closed on Sunday

Miscellaneous Telephone Numbers

- Atmos Energy800-460-3030
- SuddenLink.....940-665-3241
- Frontier.....800-483-4000
- Whitesboro Post Office903-564-3502
- Chamber of Commerce903-564-3331
- SNAP Center.....903-564-6021
- Vehicle Tags903-564-7786
- TASWA Landfill.....903-564-4749
- Your Neighbor's House.....903-564-4400
- Justice of the Peace.....903-564-3550
- Non-Emergency Police Department903-564-3585
- Utility Department.....903-564-3311
- City Hall.....903-564-4000



Utility Information



Important Information

- City Council Meetings are at 7:00pm on the 2nd Tuesday of each month.
- All dogs and cats within the City Limits are required to have a current rabies vaccination. Dogs must be registered with the City of Whitesboro and has an annual cost of \$5.00 per canine, must provide current rabies vaccination information. No more than 4 animals per household allowed inside the City Limits.

Utility Billing Information

Utility Bills are payable IN the office by 5:00pm on the 10th of each month. Bills paid after the 10th, including those put in the night drop after 5:00pm on the 10th, are assessed a 10% penalty fee. Utilities not paid by 10:00am on the 22nd will be disconnected and a reconnect fee is then assessed in the amount of \$30.00 in addition to the delinquent bill.

Utility Service Deposits

Residential Water.....	\$100.00
Residential Electric.....	\$200.00
Small Commercial Water.....	\$125.00
Small Commercial Electric.....	\$250.00
Large Commercial Water.....	\$200.00
Large Commercial Electric.....	\$350.00
Water Connection Fee.....	\$15.00
Electric Connection Fee.....	\$15.00

Water and Sewer Rates

Water Rates (Inside City Limits)

- Base rate if less than 2,000 gallons used.....\$25.74
- Base rate if more than 2,000 gallons used.....\$29.46
 - Per thousand gallons for the next 3,000 gallons\$3.73
 - Per thousand gallons for the next 3,000 gallons\$4.98
 - Per thousand gallons for the next 5,000 gallons\$5.60
 - Per thousand gallons for usage above 13,000 gallons.....\$6.22

Water Rates (Outside City Limits)

- Base rate if less than 2,000 gallons used.....\$38.72
- Base rate if more than 2,000 gallons used.....\$46.12
 - Per thousand gallons for the next 3,000 gallons\$4.98
 - Per thousand gallons for the next 3,000 gallons\$6.22
 - Per thousand gallons for the next 5,000 gallons\$6.84
 - Per thousand gallons for usage above 13,000 gallons.....\$7.46

Sewer Rates (Inside and Outside City Limits)

- Base rate if less than 2,000 gallons used.....\$18.48
- Base rate if more than 2,000 gallons used.....\$23.26
 - Per thousand gallons used above 2,000 gallons.....\$2.87
 - Sewer usage is based off your water usage.

Commercial Trash Service

- Trash service is provided with a toter picked up once a week at \$16.57 per month.
- Each additional trash toter is \$5.82 per month, per toter.
- For more information on commercial dumpsters and frequency of pickup, please call (903) 564-3311.
- ***All Commercial Customers are required to use the City of Whitesboro for all trash services, including construction roll off services.***

Residential Trash Service

- Trash is picked up once a week and is \$17.26 per month.
- Each additional trash toter is \$5.82 per month, per toter.
- All trash must be bagged and placed in the green toter, lid closed and on curb no later than 7:00am on the day of pickup.
- Recycles need to be rinsed out but DO NOT bag and place in blue toter on curb no later than 7:00am on the day of pickup. ***No Pizza Boxes, No Trash allowed in blue toter.***
- ***All Residents are required to use the City of Whitesboro for all trash services, including construction roll off services. If your green/blue toter should be missed, call the City of Whitesboro within 24 hours.***

Trash Service Pickup Schedule—Toters Must Be Out By 7:00am

East Side of Union

- Trash (Green) on Monday
- Recycle (Blue) on Wednesday

West Side of Union

- Trash (Green) on Tuesday
- Recycle (Blue) on Thursday

Electric Rates

Residential

- Base rate is \$16.00 per month, which includes the first 30 KWH used.
- After 30 KWH, your rate is \$0.104337 per KWH.
- Minimum Bill is \$16.00 per month, plus adjustment charge.

Small Commercial

- Base rate is \$31.00 per month.
- Your rate is \$0.109837 per KWH for all KWH used.
- Minimum Bill is \$31.00 per month, plus adjustment charge.

Large Commercial

- Base rate is \$33.50 per month.
- Your rate is \$0.087879 per KWH for all KWH used, plus adjustment charge.
- Demand Charge is \$8.80 per KW of billing demand.
- Minimum Bill is \$176.00 per month.